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FAX

To: Primary Examiner Bing Q. Bui From: L. Friedman, Esq.

U.S. Patent and Trademark Office

Fax: 571-273-8300 Pages: 9

Phone: Date: September 9, 2005

RE: File: 6065-78111

Urgent

For Review

Please Comment

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MESSAGE:

Please see attached. Thank you.

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9 September 2005

Via Facsimile (571) 273-8300
Primary Examiner Bing Q. Bui
U.S Patent and Trademark Office
Art Unit 2642
Alexandria, Virginia

Re: Patent Application for
PROVIDING CUSTOMER DATA TO AN AUTOMATIC CALL
DISTRIBUTION SYSTEM AGENT
Inventors: Fischer et al.
Ser. No.: 09/499,817
Filed: 8 February 2000
Our File No.: 00EC037/78111

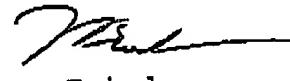
Dear Mr. Bui:

Thank you for your courtesy in a telephone conversation this morning, in which you kindly agreed to an in-person interview on 26 September 2005 in connection with the referenced application. As the shortened three-month period for a reply expires on 16 September, we have submitted an after-final reply to the PTO via express mail today. A courtesy copy is enclosed so that you may have an opportunity to review it prior to our interview on 26 September. I look forward to meeting you then, and hope that we will be able to reach an agreement.

Cordially,

WELSH & KATZ, LTD.

By


L. Friedman

Enclosure

cc: James A. Scheer

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